



# Norton 360 Deluxe Installation

For Mac, PC, and Mobile Devices

**User Guide**

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**Download Norton 360 Deluxe on a Mac or PC**

1. Sign In or Register on **myhughesnet.com**.



myHughesnet Account ▾ Billing ▾ Usage ▾ Support ▾ Shop ▾ My Email Pay Now

SIGN IN / REGISTER

Sign In

New customer? [Create a new account](#)

Username\* [Forgot Username?](#)

Password\* [Forgot Password?](#)

SIGN IN

[or sign in with social profile](#)

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2. Click **Account > My Services & Plan** at the top of the page.



Overview **Account** Billing Usage Support Shop My Email

The screenshot shows the 'Account' dropdown menu with the following items:

- MY PROFILE
  - My Information
  - Manage Username / Logins
  - Notification Settings
- MY SERVICES
  - My Services & Plan** (highlighted with a red box)
  - Voice
- INQUIRIES
  - Service Repair Order
  - My Appointments
  - Moving
  - Alerts

The background shows the 'My Plan' section with a '15 GB Service Plan (49.99 w/ ACH)' and a 'Subscriber Agreement' link. Below that is the 'Equipment Rental' section with an 'Equipment Lease' and a 'CHANGE PLAN' button. The 'My Optional Services' section includes 'Norton 360 Deluxe 5 Devices' with a 'DOWNLOAD' button (highlighted with a red box) and 'Home Voice with Commitment' with a 'SHOP FOR MORE' button.

\*For a detail breakdown of your bill click [here](#)

3. Find your Norton Security plan and click **Download** to access the Norton LifeLock login page.

4. Create or Log into your Norton Account.

## Welcome to NortonLifeLock

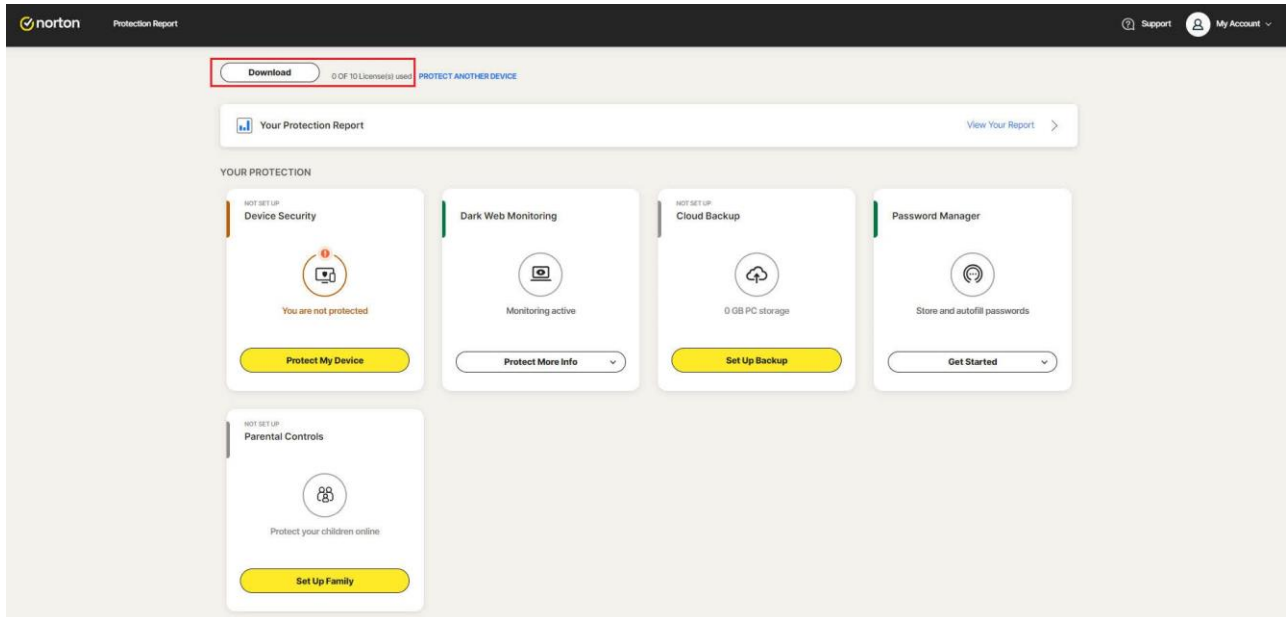
For the optimal experience with your Norton service, a Norton account is required.

If you don't already have a Norton account, select [Create an Account](#). Otherwise, sign in to your existing Norton account now.

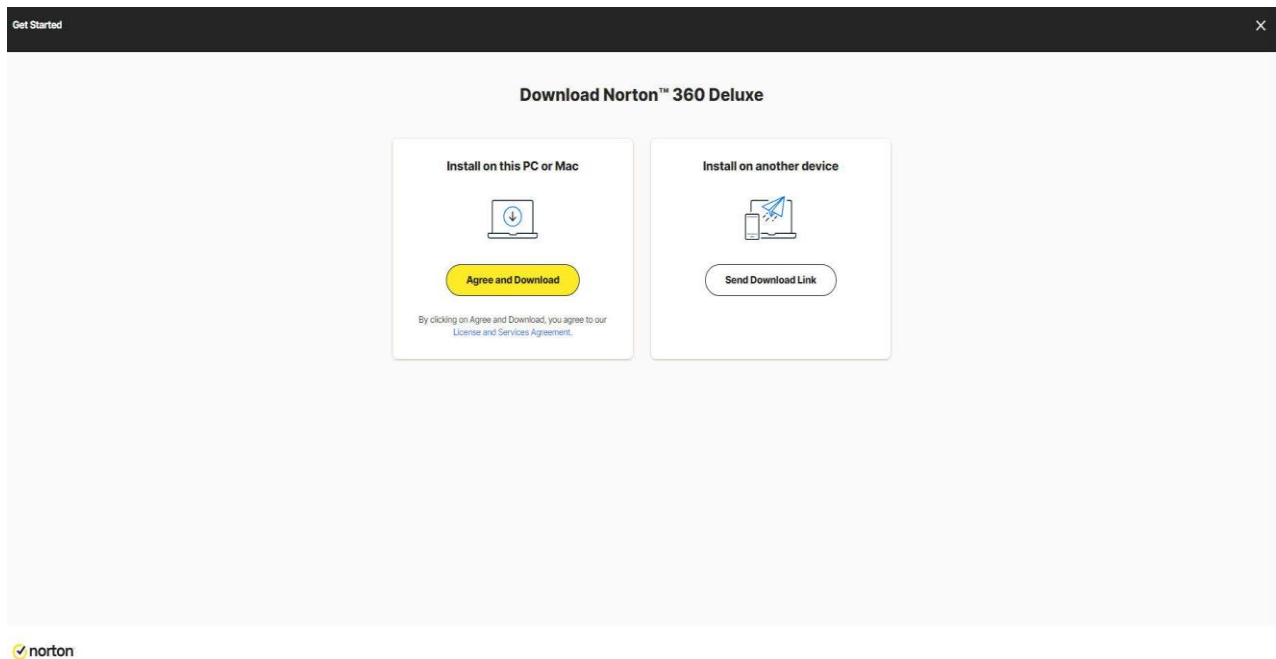
The screenshot shows the Norton Sign In page with the following elements:

- Norton logo
- Sign In header
- Username / Email input field
- Continue button
- or separator
- Sign in with Apple button
- Sign in with Google button
- Forgot username? link
- New user? [Create an account](#) link
- Norton and LifeLock are part of Gen™.
- Footer: Legal, Privacy, and a chat icon.

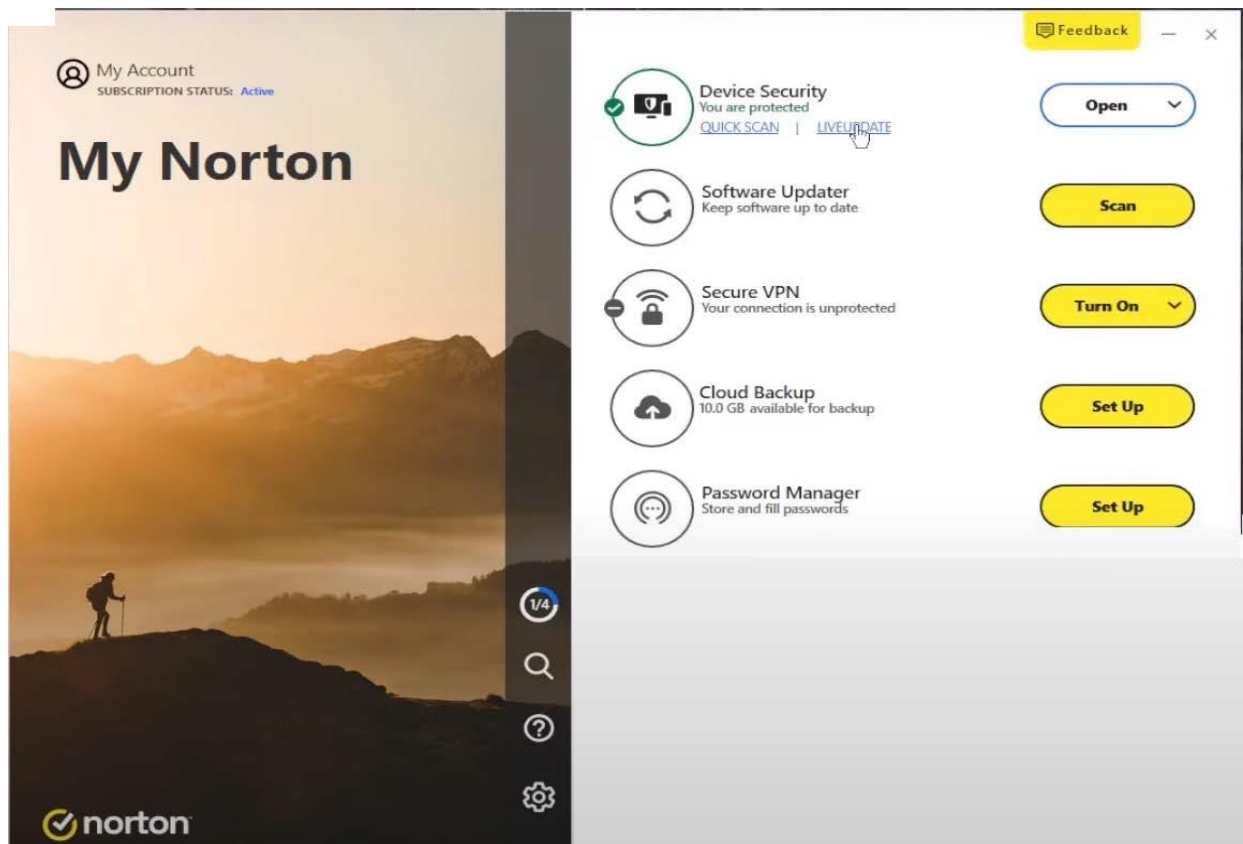
5. From the **Protection Report** screen, you will be able to see the number of licenses used and a link to download. Click **Download**.



6. On the **Get Started** screen, you have the option to download the file or send the download link to install on a different device. Click **Agree and Download**, to continue.



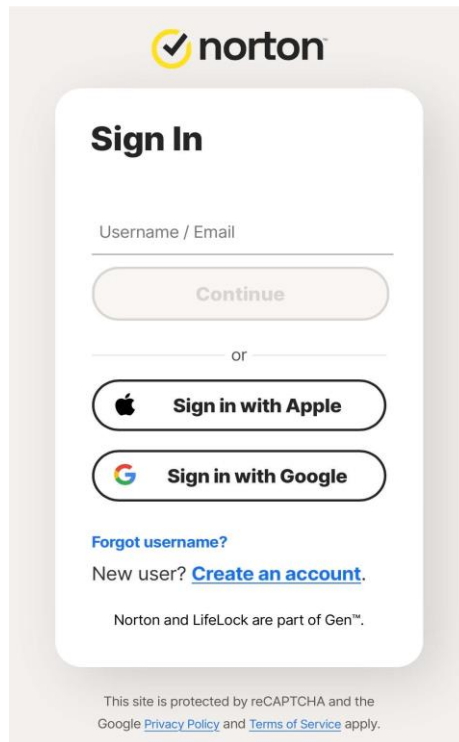
7. When the file completes downloading, open the location where the file is saved. Double-click on the downloaded file to start the installation process. Once installed, open the application to access the Norton 360 Deluxe services.



### Download Norton 360 Deluxe on an iPhone

1. Sign in or Register on [myhughesnet.com](https://myhughesnet.com).
2. Click on **Account > My Services & Plan**.
3. Find your Norton Security plan and click **Download** to access the Norton LifeLock login page.

4. The Norton page will open in your phone's web browser. Create an account or Sign in to access your subscription.




5. If prompted, enter or confirm the PIN to continue.

**Note:** You can find your PIN by logging into your myhughesnet.com account and navigating to **Account > My Services & Plan** to find your Norton subscription, or in the Optional Services email you received after purchasing Norton.

GET STARTED



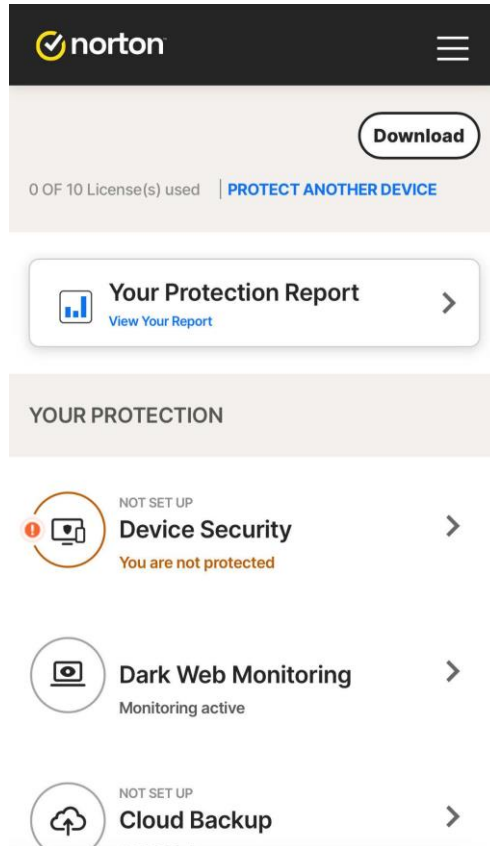
ENTER YOUR PIN CODE

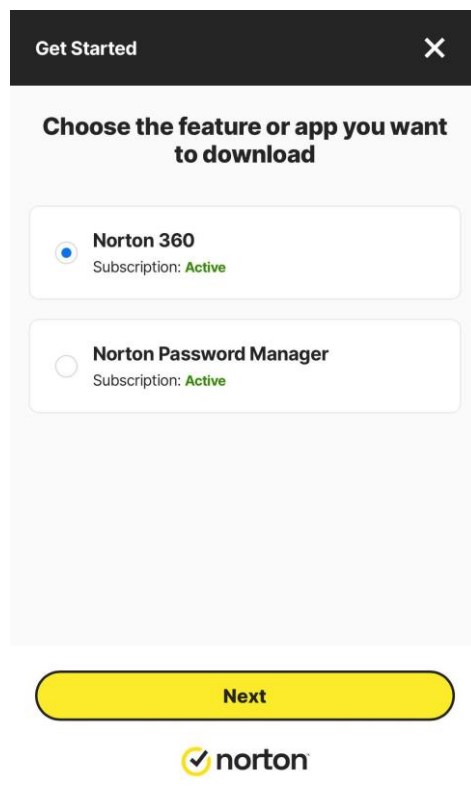
Enter the 13-digit PIN code you received from your service provider. If you do not have a PIN code, contact your service provider for assistance.

Windows XP/Vista users: [Click here](#) to view important service-related information.

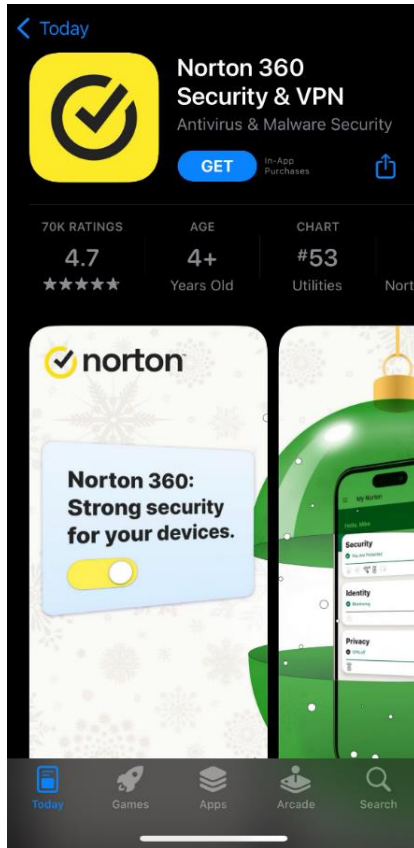
5. Click **Download** on **YOUR PROTECTION** screen.



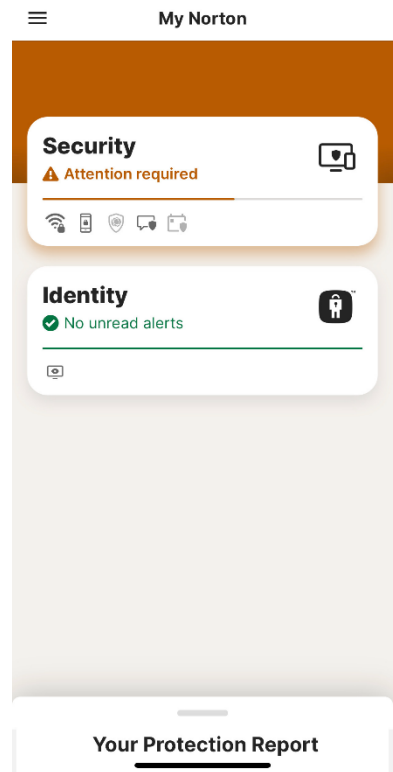
6. Select the app you want to download and click **Next**.



7. You have the option to download the app from the App Store or send a link to install the app on another device. To download the app, click **Download on the App Store**.
8. Download and install the **Norton 360 Security & VPN** app from the App Store.

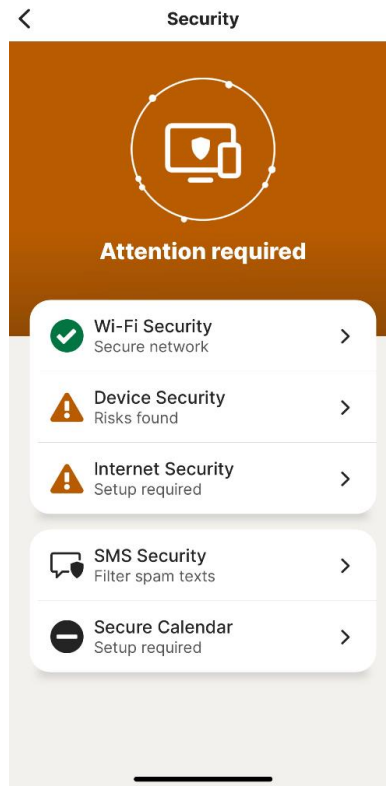


9. Open the App and click on **Redeem a Subscription** and then **Sign in with Norton account**. Please enter the PIN, if requested to activate the Norton 360 App with your subscription.





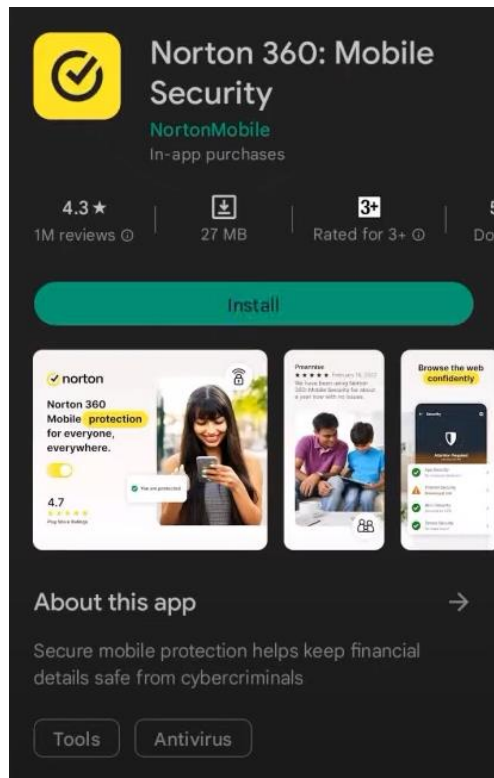
10. Click on **Security** to setup **Internet Security** and access the security scan report.



## Download Norton 360 Deluxe on an Android Phone

1. Sign In or Register on **myhughesnet.com**.
2. Click **Account > My Services & Plan**.
3. Find your Norton Security plan under **Optional Services** section and click **Download**.
4. Create an account or Sign in on the Norton login page.
5. If prompted, enter, or confirm the Norton PIN to download and install the **Norton 360 Mobile Virus Scanner** app from the Play Store.

**Note:** You can find your PIN by logging into your myhughesnet.com account and navigating to **Account > My Services & Plan** to find your Norton subscription, or in the Optional Services email you received after purchasing Norton.



6. Activate the app by signing in your Norton account or click on **Redeem a subscription** and enter the PIN.